



**HELPLINE SUPPORT PRACTITIONER
(Female)**

30 hours per week

**12 month fixed contract
(with possibility of extension, subject to further funding)**

Based in Stafford

Salary £21,680 per annum

Staffordshire Women's Aid is an innovative, award winning, charitable organisation that has been providing specialist services to those living with, fleeing, or recovering from the impact of domestic and sexual violence since 1976.

We are looking to recruit a Helpline Support Practitioner. The role involves assisting the Referrals and Triage Co-ordinator in supporting our helpline volunteers and processing referrals for Staffordshire Women's Aid.

The Helpline provides emotional support and specialist information, advice, and guidance on a range of issues for victims of domestic and sexual abuse 24 hours a day, 365 days a year.

A full driving licence and access to a vehicle are essential requirements of the post.

IF you are interested in applying for this position, please visit our website [Work for SWA - Staffordshire Women's Aid](#) where you can download a Candidate Pack and Application Form.

Closing Date for applications is 9 am on Monday 16 June 2025

Interviews will be held on Friday 20 June 2025

The large part of our services are run by women for women, and this role is therefore restricted to female applicants under the Equality Act 2010, Schedule 9, and Part 1, Section 7(2)e of the Sex Discrimination Act 1975 apply. The post is exempt from the Rehabilitation of Offenders Act.

Staffordshire Women's Aid
PO Box 2387, Stafford, ST16 3WS

Registered Charity No. 1155364